



Community Listening



What's on your mind?

<https://surveys.barnsley.gov.uk/s/ComListen/>



BARNLSLEY
Metropolitan Borough Council

Community Listening

- A borough wide initiative from Stronger Communities service
- An opportunity to re-engage with our communities post pandemic
- An opportunity for our Area Teams to physically work together again (part of our staff reflection/re-charge period)
- Supporting review of priorities and forward planning



The Approach

- Designed to promote conversations with individuals and groups about where they live, their views and hopes for the future, and any impacts from the pandemic
- A communication tool to help re-promote the role of the Area Team and locality working through the Area Council and Ward Alliance
- Not a robust survey devised to provide analytical data



Community Listening in Penistone

Penistone West :

- Monday 23rd August 10-12 Royd Community Gardens – children’s planting activities with Twiggs
- Saturday 28th August 11-3pm Penistone Gala – Stall in the market barn with Youth Service Smoothie bike and Age UK
- Sunday 5th September 1-3pm Ingbirchworth community gala stall with Age UK

Penistone East :

- Thursday 26th August 10.30 -1pm TPT walk from Penistone Town Hall via Oxspring then finishing at Silkstone Common
- Friday 3rd September 10.30 – 1pm TPT walk from Thurgoland (Welfare hall) to Tankersley (welfare hall) with stop on route at Wortley Church

Generic market stall in the barn on Thursday 9th September 9-12

On-line version promoted through Social Media, Neighbourhood network (groups, individuals, service providers)

Age UK shared with groups

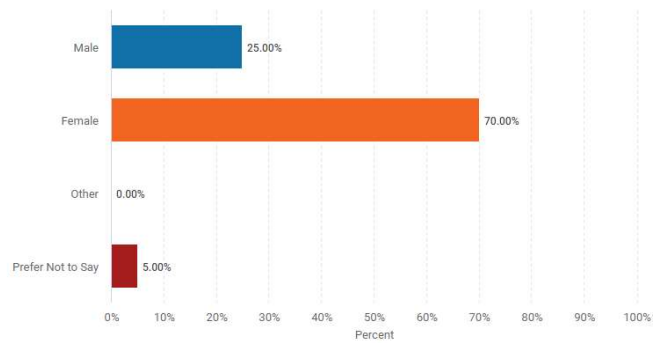
Invitation for targeted sessions with groups by Area Team



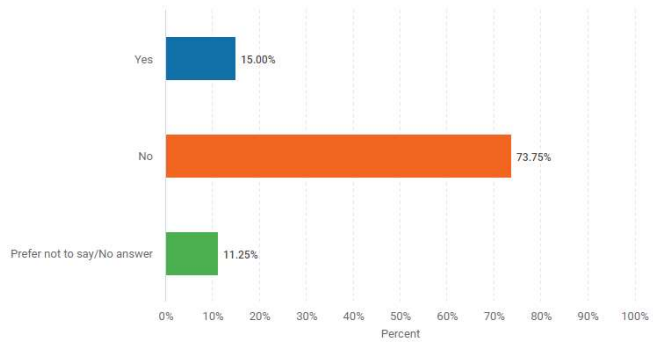
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Initial findings

Gender

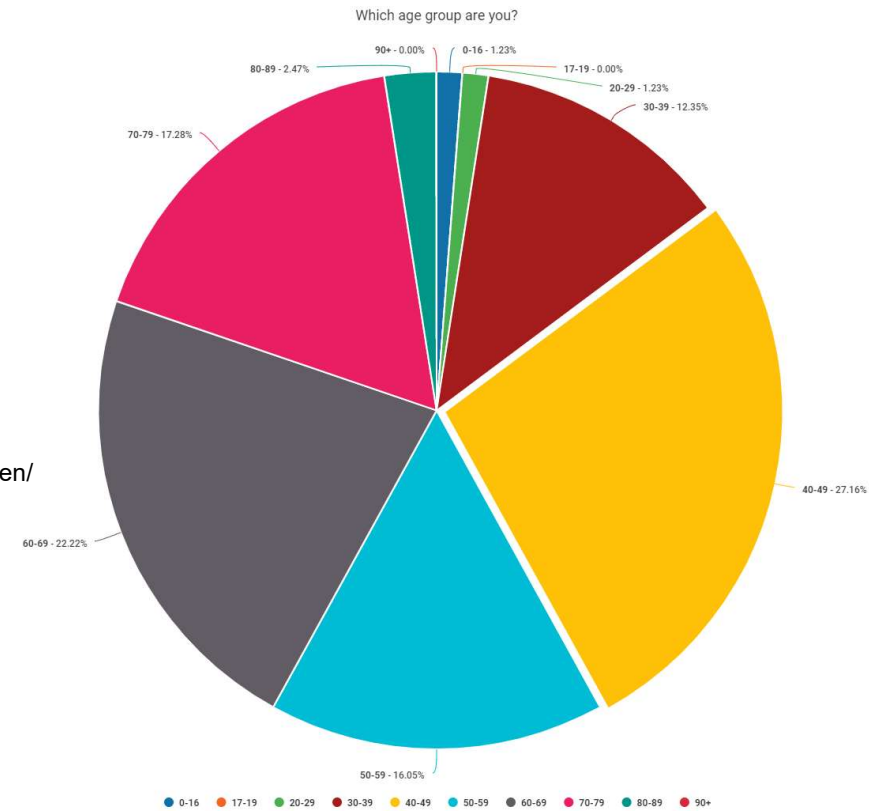


Are your day-to-day activities limited because of a health problem or disability?



Total Response
81

Online link open until
Friday 15 October
surveys.barnsley.gov.uk/s/ComListen/



Q1. What do you love about your community?

Word Cloud



Word List

41	community	6	lived
32	people	6	lots
29	friendly	6	safe
17	good	5	moved
17	great	5	sense
15	live	5	years
14	area	4	amenities
14	love	4	barnsley
13	nice	4	facilities
12	countryside	4	feels
12	village	4	happy
11	local	4	location
10	feel	4	open
10	rural	4	school
9	lovely	4	schools
9	penistone	4	space
8	quiet	4	spirit
8	shops	4	town
7	green	4	views

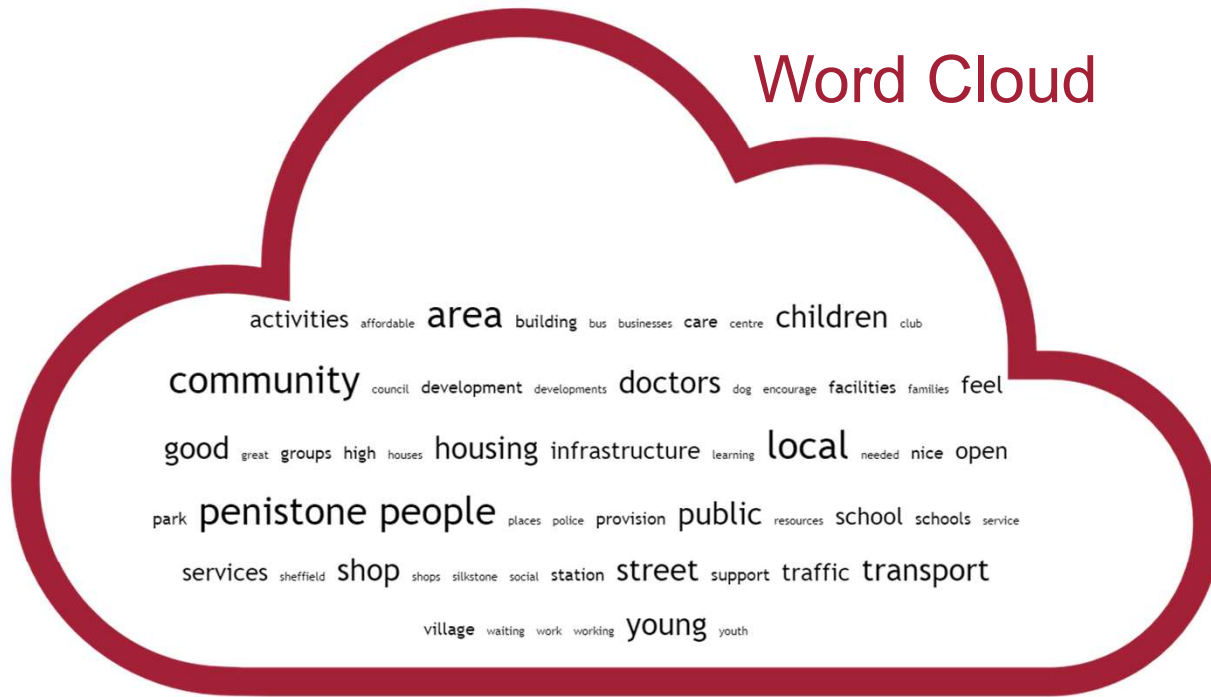


- Great community – people are friendly
- Access to the countryside , green spaces
- Good facilities ; schools, local shops, market, cinema
- Lots going on : community groups , community spirit, events
- Safe place to live
- Good for families



Q2. What is needed now and in the future in your community?

Word Cloud



Word List

41	people	8	infrastructure
24	area	8	traffic
23	community	7	facilities
22	penistone	7	groups
16	local	7	nice
14	housing	7	park
12	doctors	7	schools
12	good	7	support
11	children	7	village
11	transport	6	building
11	young	6	care
10	public	6	development
10	shop	6	high
10	street	6	provision
9	activities	6	station
9	open	5	businesses
9	school	5	centre
9	services	5	club
8	feel	5	encourage

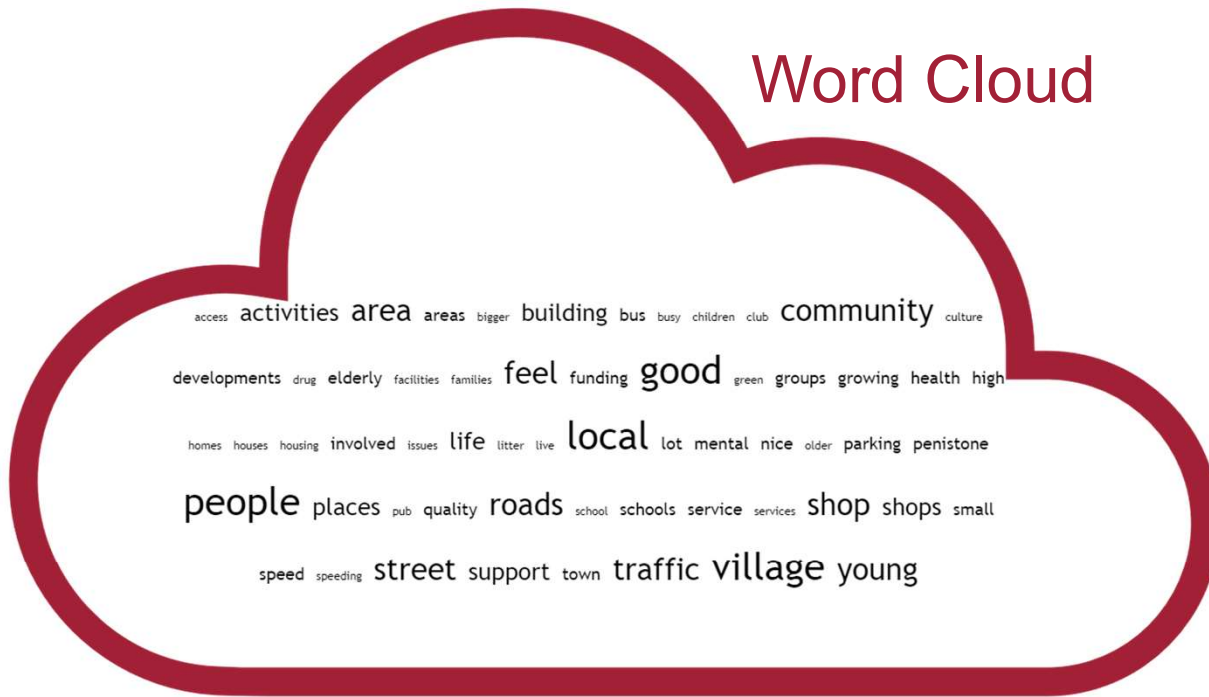


- Activities to support children and young people
- Improved transport
- Better infrastructure to support new housing development
- Affordable housing
- Increased access to GPs , more dentists
- Improve traffic flow especially through Penistone ,
Silkstone
- Support to help the community come together/recover



Q3. What would add to the quality of life in your community?

Word Cloud



Word List

21	people	5	developments
15	good	5	elderly
15	local	5	groups
14	village	5	health
13	area	5	high
13	community	5	lot
9	feel	5	parking
8	roads	5	penistone
8	traffic	5	schools
7	shop	5	small
7	street	4	areas
7	young	4	funding
6	activities	4	growing
6	building	4	involved
6	life	4	mental
6	places	4	nice
6	shops	4	quality
6	support	4	service
5	bus	4	speed

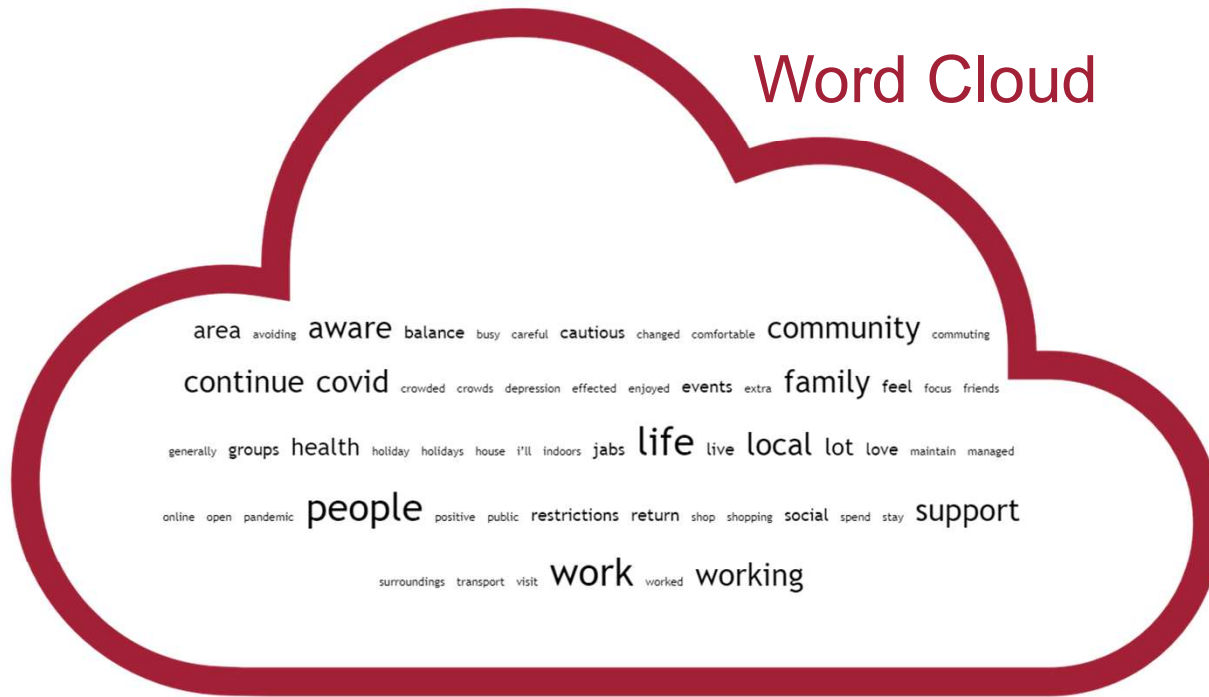


- Facilities to support older and younger people within villages to support with health , especially mental health in young people
- Better transport links
- Safer roads/reduce speeding
- Continue to grow the high street and local shops increase parking
- Good community facilities, opportunities to get involved with the community



Q4. Looking forward how will your life be different as a result of COVID-19?

Word Cloud



Word List

23	life	4	jabs
18	people	4	live
13	work	4	love
12	covid	4	restrictions
12	local	4	return
12	working	4	social
9	continue	3	busy
9	family	3	careful
6	aware	3	changed
6	community	3	comfortable
6	support	3	crowded
5	area	3	crowds
5	health	3	depression
5	lot	3	effectuated
4	balance	3	enjoyed
4	cautious	3	focus
4	events	3	friends
4	feel	3	generally
4	groups	3	holiday



- Better work life balance spent more time with family
- Less social activities
- More cautious about going out , feeling anxious with crowded places /crowds
- Appreciate local surroundings , friends
- Grateful for community support
- Think more about health
- Worry about future restrictions



General outcomes /added value

- Good opportunity for team working, becoming more familiar with the patch and for meeting new staff and Elected members in person.
- Some really good conversations with people in general about their experiences past and present of living in the area
- Helped to support local events and galas
- Able to signpost (and resolve!) some specific issues in relation to Council services
- Generated some new volunteers for Age UK
- Able to promote support available to the community through our area working arrangements and the networks in the area



Taking forward the outcomes

Further investigation of outcomes needed but questions for discussion so far :

- ***Are there emerging issues that members think Area Council could help to support or address?***
- ***How would you prefer to take any of these forward?***
- ***Do members feel that Area Council priorities need to be reviewed in light of the outcomes?***

